

June 2, 2010

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Younan Safar Y&S Auto Body Shop 1441 N. Gaffey St. San Pedro, CA 90731

Dear Younan,

Over the past few months, my agency has referred a few of our clients to your shop to have their cars repaired.

I wanted to take a moment to thank you for the excellent service you and your staff have provided them. Every client we have referred to you has been 100% satisfied with the quality of work and the treatment they received from your staff during the repair process.

Because of the great job you have done for my clients, I wanted you to know Y&S is the only shop we will refer our clients to from now on.

Sincerely,

John Diatalevi